

Privacy Policy

Collection of Information

MANNA FoodBank collects certain personal information about donors, volunteers, and event participants. We will not sell, share, or rent this information to others, nor will we send donor mailings on behalf of other organizations. MANNA FoodBank is the sole owner of any information collected. The types of information collected can include names, addresses, e-mail addresses, telephone numbers and credit card information. We may also collect other non-personal information about your computer when you visit our website, such as the type of browser you are using or the domain name of your Internet Service Provider.

Intended Use of Information

The personal information collected by MANNA is used to fulfill donations, to arrange volunteering opportunities, and to send constituents details about MANNA FoodBank and its upcoming events, programs and projects. None of the personal information collected will be disclosed to third parties unless in response to a legal claim or law enforcement agency's request. Non-personal information may be used in the aggregate to analyze the usage of our website and to improve its usability and value to visitors. We may share this aggregate analysis with our network of partner agencies, charitable partners and/or other third party vendors.

Opting-Out Use of Personal Information

If you do not wish to grant MANNA FoodBank the right to use your personal information as described, please send an email to lbarker@mannafoodbank.org or call 828-299-3663. Upon receipt of your request to opt-out, MANNA will remove your information from any future communications and all other uses set forth in the above sections.

Email and Postal Mail

People who donate to MANNA FoodBank and website users who register with our website are automatically subscribed to our email and US Postal mail newsletters and other MANNA FoodBank publications. You can unsubscribe from any of these by sending an email to lbarker@mannafoodbank.org or calling 828-299-3663.

Web Site Cookies

Cookies are small text files stored by your browser on your computer's hard drive. Cookies do not contain personal information. They enable us to provide a more seamless experience for our web site visitors. If a visitor rejects a cookie there may be areas of our site that are restricted. Cookies can also enable us to track and target

the interests of our visitors in order to ensure that they are viewing areas of the site that are of closest interest to them.

Security

MANNA has made all reasonable efforts to protect our constituents' information with appropriate physical and electronic procedures to prevent unauthorized access both online and off-line. Only employees and volunteers who need the information to perform a specific job are granted access to personal information. In all cases, MANNA FoodBank employees and volunteers who have access to personal information are required to sign a non-disclosure agreement and to protect this information in a manner consistent with this privacy policy.

Updating Personal Information

If your personal information changes (address, phone number, etc.), or if you wish to be removed from our mailing list, please send an email to lbarker@mannafoodbank.org, or call 828-299-3663.

Changes to Privacy Policy

If we change our privacy policy at any time we will post these changes on our web site at mannafoodbank.org. If at any point we decide to use personal information in a manner different from that stated at the time it was collected, we will notify our constituents by mail. Constituents will then have the opportunity to decide if they want us to use their information in this new manner. We will use information in accordance with the privacy policy under which the information was collected.

Contacting the Food Bank

You may contact MANNA Food Bank with questions or comments about this privacy policy, to update personal information, to opt out of the use of personal information, or any other matter related to the Food Bank by emailing lbarker@mannafoodbank.org, calling 828-299-3663, or by mailing us at MANNA FoodBank, 627 Swannanoa River Road, Asheville, NC 28805.

A Member of FEEDING AMERICA – the Nation's Food Bank Network